

Other

KWAME RAOUL

Illinois Attorney General Consumer Fraud Bureau 500 South Second Street Springfield, IL 62701 217-782-1090 1-800-243-0618 (Toll free in IL) TTY: 1-877-844-5461 www.IllinoisAttorneyGeneral.gov

(Office Use Only
CLMS:	
AG:	

Fill out the form online, then print and mai	to the address above.	Include copies (no originals please) of any supporting documents.			
YOUR INFORMATION:		NAME OF SELLER OR PROVIDER OF SERVICE:			
Name: Mr. Mrs. Ms. (check	one)	Name:			
Address:		- Address:			
	Co. at a	City: State: Zip Code:			
City: State: Zip Code	: County:				
		_ Telephone: Ext.:			
Your Telephone Number:		Website:			
		Additional seller or provider of service involved in transaction:			
Daytime: E	xt.:	Name:			
Evening: E	xt.:				
E.		Address:			
Your e-mail address (optional):					
		City: State: Zip Code:			
Are you a senior citizen? Yes	No 🗌				
Are you a veteran? Yes	No 🗌	Telephone: Ext.:			
Are you a service member? Yes	No 🗌	Website:			
Has this matter been submitted to another	government agency, an	arbitration service, or to any attorney? Yes No			
If yes, please give name, address, telephone:					
Is court action pending? Yes N					
		OUT THE TRANSACTION			
	Did you sign a contract	2 Deta contract was signed:			
	(If yes, please attach a c	TES NO -			
Was the product or service advertised? Y	es No When?	(Please attach a copy of the advertisement, if applicable			
How was the service advertised?		, .			
Newspaper/magazine	Total Cost of product	/service:			
Radio advertisement Television advertisement	Amount paid to date/o	down payment:			
Internet advertisement	Method of navment	(check one) (Please attach a copy.)			
E-mail solicitation					
Direct mail solicitation Telephone solicitation	Cash Check Money Order Credit Card Debit Card Bank Draft Wire Transfer Automatic Debit Other				
Yellow pages of the telephone book					
Facsimile solicitation	If you paid with a credit card, have you contacted your credit card company to register a dispute? Yes No No				
Door-to-door solicitation Display at merchant's place of business					
Display at a trade show/convention, etc.	(Under the Federal Fair Credit Billing Act, you have 60 days from the time that you receive				

your statement to dispute the charge.)

Where did the transaction take pla At my home Over the telephone By mail		Have you complained to the company or individual? Yes No				
 Dy man Over the Internet Trade show/convention/home show At the firm's place of business By facsimile 		If yes, provide name and phone number of the individual(s):				
Other (Please specify) There was no transaction						
FOR COMPLAINTS REGARDING MOTOR VEHICLES, PLEASE COMPLETE THIS BOX:						
Make: N	/lodel:	Year:	New: Yes No	As-Is: Yes No		
Warranty: Yes No No N Expiration Date:	Jame of Extended Warranty:	Purchase Date:	Current Mileage:	Mileage at Purchase:		

Briefly describe the transaction and your complaint. You may use additional sheets if necessary. Please attach copies of all contracts, letters, receipts, cancelled checks (front and back), advertisements, or any other documents that relate to your complaint.

PLEASE DO NOT SEND ORIGINALS.

What form of relief are you seeking? (E.g., exchange, repair, money back, product delivery, etc.)

READ THE FOLLOWING BEFORE SIGNING BELOW:

- In filing this complaint, I understand that the Attorney General is not my private attorney, but rather enforces laws designed to protect the public from misleading or unlawful practices. I also understand that if I have any questions concerning my legal rights or responsibilities, I should contact a private attorney. I have no objection to the contents of this complaint being forwarded to the business or the person the complaint is directed against, unless the box below is checked.
- By filing this complaint, I hereby give the business complained about my consent to communicate, including disclosure of nonpublic personal information, with the Office of the Attorney General about any and all matters connected with this complaint.

Signature: _____ Date: _____

Please do not send this complaint to the business complained about.

Please print and send the completed form to the address at the top of this complaint form.